

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE		PAGE 1 OF 5 PAGES	
2. AMENDMENT/MODIFICATION NO. 0002		3. EFFECTIVE DATE See Block 16C		4. REQUISITION/PURCHASE REQ. NO. W-9-W1-20-OA-G14 000		5. PROJECT NO. (If applicable)	
6. ISSUED BY Internal Revenue Service 6009 Oxon Hill Road, Suite 500 Oxon Hill, MD 20745 BROWN, LEONA M 202-283-1296		CODE IRS0088		7. ADMINISTERED BY (If other than Item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No. Street, county, State and ZIP: Code) TO ALL OFFERORS Vendor ID: 00055905				(x)		9A. AMENDMENT OF SOLICITATION NO. TIRNO-09-R-00021	
				X		9B. DATED (SEE ITEM 11) 06/08/2009	
						10A. MODIFICATION OF CONTRACT/ORDER NO.	
						10B. DATED (SEE ITEM 13)	
CODE		FACILITY CODE					

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☒ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☒ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning ___1___ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATA SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and data specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS,
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(x)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER Specify type of modification and authority)

E. IMPORTANT: Contractor ☐ is not, ☐ is required to sign this document and return ___ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

See SF30 Continuation Sheet

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
_____ (Signature of person authorized to sign)		BY _____ (Signature of Contracting Officer)	

SF30 CONTINUATION SHEET

THE PURPOSE OF THIS AMENDMENT IS TO CHANGE SUBJECT SOLICITATION AS FOLLOWS:

1. Solicitation Attachment 1, Statement Of Work For Electronic Return Preparation And Transmission Software And Support, Section 3.2.5, paragraph 2 is hereby revised to read:

"The web-based software must provide quick response time (defined as minimum communications speeds of 800 kilobits per second) especially during peak usage hours. The system's primary peak processing usually occurs between 8:00 AM and 8:00 PM EST Monday through Saturday."

2. Solicitation Attachment 1, Statement Of Work For Electronic Return Preparation And Transmission Software And Support, Section 3.2.1, paragraph 3 is hereby revised to read:

"The contractor's web-based software shall be compatible at a minimum with the Microsoft Internet Explorer Browser, version 7.x."

3. Solicitation QUESTIONS AND ANSWERS are hereby provided as follows:

Question 1. Solicitation Attachment 1 SOW Section 3.2.5 Part 2 - The web-based software must provide quick response time (defined as minimum communications speeds of 800 kilobytes per second). As bandwidth is rarely defined in "bytes". Should this read "Kilobits per second" which is different by a factor of 8.

Response: Yes, instead of kilobytes it should read kilobits. The solicitation has been revised accordingly.

Question 2. Communication Protocol - What is the communication protocol after June 18? At what point in the process will respondents be informed they are no longer being considered?

Response: If a competitive range is established, vendors will be notified when their proposal has been excluded from the competitive range and is no longer under consideration for award. If no competitive range is established, unsuccessful offerors will be notified within 3 days after contract award.

Question 3. Section 1052.224-9000 part c - The RFP specifies that the data processes during the performance of this contract shall be completely purged once the IRS work is completed. Does this refer to the end of each tax processing year or to the 5 year contract as a whole? If the former, is there any data that should be kept from

year to year for IRS review purposes? If the latter, is there any problem if all data is purged each year?

Response: "Work" means all requirements under the contract. Since the requirements under the contract involve tax payer data, this data should be maintained for a minimum of 3 years.

Question 4. Price Modeling - When are contract payments scheduled? When can the winner expect to see revenues? At contract signing or upon shipment of software, training, etc?

Response: Goods and services under this contract will be ordered by the issuance of delivery orders. Items must be ordered, received and accepted by the IRS before payment will be made.

Question 5. Solicitation Attachment 1 SOW Section 3.3.2.1 - What percent of the VITA sites are dependent on Modem connectivity versus a internet connectivity?

Response: Approximately 10%.

Questions 6. How many modem sites doe the IRS estimate will still be in existence in 2011?

Response: We do not have enough information to make that estimation.

Question 7. Solicitation Attachment 1 SOW Section 7.9.6 - Does IRS approval of subcontracting include the hiring of a contract team member that will join the team temporarily or is it meant to be the outsourcing of work to an external group.

Response: Subcontracting refers to the outsourcing of work under a subcontracting agreement, regardless of how many employees the other company may have. Any one hired by the prime contractor, whether temporary or permanent, will be subject to all security rules and regulations required of the prime contractor and its employees.

Question 8. Section 1052.204-9003

<http://mass.web.irs.gov/ITSec/ContractorSecurityTraining.asp> is specified as the location for the IRS contractor security compliance training. When following this URL, the destination does not appear to exist. Can you confirm the location of the training and/or provide a soft copy?

Response: This information can only be accessed through the IRS' Intranet and is only intended for contractor's who have received an award. The information will be provided to the successful offeror under this solicitation.

Question 9. Solicitation Attachment 1 SOW Section 6 - Is there a requirement for concurrent users on the web enabled Training portal?

Response: Yes. Any IRS licensee should be able to access the training portal at their convenience.

Question 10. Solicitation Attachment 1 SOW Section 6.7.5 - Is the report in the training portal meant to be for the trainee, an IRS administrator or someone else? Could this report be provided via email on a periodic basis?

Response: There is no section 6.7.5 in the solicitation. We are responding based on the requirement outlined in 6.7, requirement 5. The report is for the IRS POC. The report can be provided via email and is only required to be sent one time. The timeline for this report will be determined by the IRS at award. In FY2009 the report was provided April 1.

Question 11. It is very difficult to get hold of old documents like solicitation for “TIRNO-04-R-00015: TIRNO-05-D-00005”.

Response: Information regarding the prior procurements may be obtained through the Freedom of Information Act (FOIA). Please refer to <http://www.irs.gov/> under the Freedom of Information Act link for procedures for obtaining records through that process. The FOIA office will determine what, if any, additional information may be released.

Question 12. In amendment of June 2, 2009, you published following question and answer, “Question 5. 2005: TIRNO-04-R-00015: TIRNO-05-D-00005 - On 2/11/2005, project was awarded for \$16,921,647.00. Was the award amount per year or was it total amount for 5 years? - - Response: This was the total award amount.” Was the contract awarded for one year and hence the amount was for one year?

Response: The contract was awarded for one year with 4 options years. This was the award amount inclusive of the proposed pricing for all option years.

Question 13. Was the total award amount for one year?

Response: See questions 11 and 12.

Question 14. Was this amount paid each year?

Response: The amount actually paid out each year was contingent upon what the IRS actually ordered. See question 11.

Question 15. Was this amount for base year?

Response: See question 12.

Question 16. Was this amount for optional year?

Response: See question 12.

Question 17. Was this amount for base year plus four optional years?

Response: See question 12.

Question 18. The IRS pays the vendor by invoices. What was the amount paid in the first year of the contract?

Response: See question 14.